



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <https://www.anthem.com/cuhealthplan>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (800) 735-6072 to request a copy.

| Important Questions                                                             | Answers                                                                                                                                                                                         | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <a href="#">deductible</a> ?                                | <b>\$1,700</b> /single or <b>\$3,400</b> /family for <a href="#">In-Network Providers</a> .<br><b>\$3,400</b> /single or <b>\$6,800</b> /family for <a href="#">Out-of-Network</a>              | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the policy, the overall family <a href="#">deductible</a> must be met before the <a href="#">plan</a> begins to pay.                                                                                                                                                                                                                                                                                                                                             |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. <a href="#">Preventive care</a> for <a href="#">In-Network Providers</a> .                                                                                                                 | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain preventive services without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                                                                                      |
| Are there other <a href="#">deductibles</a> for specific services?              | No.                                                                                                                                                                                             | You don't have to meet <a href="#">deductibles</a> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | <b>\$3,400</b> /single or <b>\$6,800</b> /family for <a href="#">In-Network Providers</a> .<br><b>\$6,800</b> /single or <b>\$13,600</b> /family for <a href="#">Out-of-Network Providers</a> . | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , the overall family <a href="#">out-of-pocket limit</a> must be met.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | Pre-Authorization Penalties, <a href="#">Premiums</a> , <a href="#">Balance-Billing</a> charges, and Health Care this <a href="#">plan</a> doesn't cover.                                       | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes, PPO. See <a href="http://www.anthem.com/cuhealthplan">www.anthem.com/cuhealthplan</a> or call (800) 735-6072 for a list of <a href="#">network providers</a> .                             | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No.                                                                                                                                                                                             | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event                                                                                                                                                                                                                                                                                                     | Services You May Need                                                     | What You Will Pay                                                                                                                                                                                                                  |                                                                            | Limitations, Exceptions, & Other Important Information                                                                                                                                                                                                                                                   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                          |                                                                           | In-Network Provider<br>(You will pay the least)                                                                                                                                                                                    | Non-Network Provider<br>(You will pay the most)                            |                                                                                                                                                                                                                                                                                                          |
| If you visit a health care <a href="#">provider's</a> office or clinic                                                                                                                                                                                                                                                   | Primary care visit to treat an injury or illness                          | 15% <a href="#">coinsurance</a> after deductible                                                                                                                                                                                   | 35% <a href="#">coinsurance</a> after deductible                           | -----none-----                                                                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                          | <a href="#">Specialist</a> visit                                          | 15% <a href="#">coinsurance</a> after deductible                                                                                                                                                                                   | 35% <a href="#">coinsurance</a> after deductible                           | -----none-----                                                                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                          | <a href="#">Preventive care</a> / <a href="#">screening</a> /immunization | \$0 /visit                                                                                                                                                                                                                         | 35% <a href="#">coinsurance</a> after deductible                           | There may be other levels of cost share that are contingent on how services are provided. You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.                      |
| If you have a test                                                                                                                                                                                                                                                                                                       | <a href="#">Diagnostic test</a> (x-ray, blood work)                       | 15% <a href="#">coinsurance</a> after deductible                                                                                                                                                                                   | 35% <a href="#">coinsurance</a> after deductible                           | -----none-----                                                                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                          | Imaging (CT/PET scans, MRIs)                                              | 15% <a href="#">coinsurance</a> after deductible                                                                                                                                                                                   | 35% <a href="#">coinsurance</a> after deductible                           | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                                                                                                                                |
| If you need drugs to treat your illness or condition<br><br>More information about <a href="#">prescription drug coverage</a> under CVS's Standard Control Formulary with Advanced Control Specialty Formulary is available at <a href="https://info.caremark.com/acsdruglist">https://info.caremark.com/acsdruglist</a> | Tier 1 - Typically Generic                                                | After deductible:<br>10% <a href="#">coinsurance</a> for up to a 30- day supply at Caremark Retail Network Pharmacies and 5% <a href="#">coinsurance</a> for a 31 to 90-day supply at CVS Retail, Costco, Kroger or CVS mail order | 20% <a href="#">coinsurance</a> after deductible for up to a 30-day supply | <b>Specialty RX:</b> Per fill, a maximum of up to 30 days of Specialty medication may be purchased at a retail pharmacy. After 3 fills, CVS Specialty Pharmacy must be used for Specialty medication to be covered.                                                                                      |
|                                                                                                                                                                                                                                                                                                                          | Tier 2 - Typically Preferred Brand                                        | After deductible:<br>20% <a href="#">coinsurance</a> for up to a 30 day supply at Caremark Retail Network Pharmacies and 15% <a href="#">coinsurance</a> for a 31 to 90-day supply at CVS Retail, Costco, Kroger or CVS mail order | 20% <a href="#">coinsurance</a> after deductible for up to a 30-day supply | <b>Maintenance medication:</b> Per fill, a maximum of up to 30 days of maintenance medication may be purchased at a retail pharmacy. After 3 fills, CVS Retail Pharmacies, Costco, Kroger, or CVS Mail Order Pharmacy must be used for maintenance medications, for up to a 90-day supply to be covered. |

|  |  |  |  |                                                                                                                                                                                                                                                                                                |
|--|--|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |  |  | <p><b>Generic Preventive Therapy Drugs:</b><br/>Certain medications and supplies may be obtained at in network pharmacies with no applicable copayment (100% covered). Please contact CVS member services for additional information</p> <p>CVS Caremark Customer Care:<br/>1-888-964-0121</p> |
|--|--|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://www.anthem.com/cuhealthplan>.

| Common Medical Event | Services You May Need                              | What You Will Pay                                                                                                                                                                                                                   |                                                                            | Limitations, Exceptions, & Other Important Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      |                                                    | In-Network Provider<br>(You will pay the least)                                                                                                                                                                                     | Non-Network Provider<br>(You will pay the most)                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                      | Tier 3 - Typically Non-Preferred Brand             | After deductible:<br>20% <a href="#">coinsurance</a> for up to a 30- day supply at Caremark Retail Network Pharmacies and 15% <a href="#">coinsurance</a> for a 31 to 90-day supply at CVS Retail, Costco, Kroger or CVS mail order | 20% <a href="#">coinsurance</a> after deductible for up to a 30-day supply | <b>Diabetic Medication &amp; Supplies:</b><br>Members diagnosed with diabetes may be eligible to have insulin, <b>generic</b> diabetic medication, pumps & supplies (needles, syringes, lancets, test strips) obtained at in network pharmacies with no applicable copayment (100% covered). Please contact member services for additional information.                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                      | Tier 4 - Typically <a href="#">Specialty Drugs</a> | After deductible:<br>20% <a href="#">coinsurance</a> for up to a 30 day supply at Caremark Retail Network Pharmacies and 15% <a href="#">coinsurance</a> at CVS Retail, Costco, Kroger or CVS mail order for up to a 30-day supply  | 20% <a href="#">coinsurance</a> after deductible for up to a 30-day supply | CVS Caremark Customer Care:<br>1-888-964-0121<br><br>Prescription Drugs will always be dispensed as ordered by your Provider and by applicable State Pharmacy Regulations, however you may have higher out-of-pocket costs. You may request, or your Provider may order, the Brand Name Drug. However, if a Generic Drug is available, you will need to pay the cost difference between the Generic and Brand Name Drug, in addition to your tier Copayment. The cost difference between the Generic and Brand Name Drug does not contribute to the Out-of-Pocket Annual Maximum. By law, Generic and Brand Name Drugs must meet the same standards for safety, strength, and effectiveness. The Plan reserves the right, at its discretion, to remove certain higher cost Generic Drugs from this coverage. |

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://www.anthem.com/cuhealthplan>.

| Common Medical Event                                                      | Services You May Need                            | What You Will Pay                                                                                                                         |                                                                                                                                           | Limitations, Exceptions, & Other Important Information                                                                                                                                                |
|---------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                           |                                                  | In-Network Provider<br>(You will pay the least)                                                                                           | Non-Network Provider<br>(You will pay the most)                                                                                           |                                                                                                                                                                                                       |
| If you have outpatient surgery                                            | Facility fee (e.g., ambulatory surgery center)   | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                             |
|                                                                           | Physician/surgeon fees                           | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | -----none-----                                                                                                                                                                                        |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | 15% <a href="#">coinsurance</a> after deductible                                                                                          | Covered as <a href="#">In-Network</a>                                                                                                     | There may be other levels of cost share that are contingent on how services are provided.                                                                                                             |
|                                                                           | <a href="#">Emergency medical transportation</a> | 15% <a href="#">coinsurance</a> after deductible                                                                                          | Covered as <a href="#">In-Network</a>                                                                                                     | -----none-----                                                                                                                                                                                        |
|                                                                           | <a href="#">Urgent care</a>                      | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | -----none-----                                                                                                                                                                                        |
| If you have a hospital stay                                               | Facility fee (e.g., hospital room)               | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                             |
|                                                                           | Physician/surgeon fees                           | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | -----none-----                                                                                                                                                                                        |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | Office Visit<br>15% <a href="#">coinsurance</a> after deductible;<br>Other Outpatient<br>15% <a href="#">coinsurance</a> after deductible | Office Visit<br>35% <a href="#">coinsurance</a> after deductible;<br>Other Outpatient<br>35% <a href="#">coinsurance</a> after deductible | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                             |
|                                                                           | Inpatient services                               | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                             |
| If you are pregnant                                                       | Office visits                                    | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)<br>For inpatient admission, failure to obtain pre-authorization may result in reduced or no coverage. |
|                                                                           | Childbirth/delivery professional services        | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          |                                                                                                                                                                                                       |
|                                                                           | Childbirth/delivery facility services            | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          |                                                                                                                                                                                                       |
| If you need help recovering or have other special health needs            | <a href="#">Home health care</a>                 | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | 100 visits/calendar year combined for <a href="#">In-Network</a> and <a href="#">Out-of-Network</a> .<br>Failure to obtain pre-authorization may result in reduced or no coverage.                    |
|                                                                           | <a href="#">Rehabilitation services</a>          | 15% <a href="#">coinsurance</a> after deductible                                                                                          | 35% <a href="#">coinsurance</a> after deductible                                                                                          | Outpatient coverage of physical, occupational and speech therapies is                                                                                                                                 |

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://www.anthem.com/cuhealthplan>.

| Common Medical Event                   | Services You May Need                     | What You Will Pay                                |                                                  | Limitations, Exceptions, & Other Important Information                                                                                                                                                    |
|----------------------------------------|-------------------------------------------|--------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                        |                                           | In-Network Provider<br>(You will pay the least)  | Non-Network Provider<br>(You will pay the most)  |                                                                                                                                                                                                           |
|                                        | <a href="#">Habilitation services</a>     | 15% <a href="#">coinsurance</a> after deductible | 35% <a href="#">coinsurance</a> after deductible | limited to 40 visits each per plan year combined <a href="#">In-Network</a> and <a href="#">Out-of-Network</a> . All rehabilitation and habilitation visits count toward your rehabilitation visit limit. |
|                                        | <a href="#">Skilled nursing care</a>      | 15% <a href="#">coinsurance</a> after deductible | 35% <a href="#">coinsurance</a> after deductible | Failure to obtain pre-authorization may result in reduced or no coverage. Covers up to 100 days per plan year combined <a href="#">In-Network</a> and <a href="#">Out-of-Network</a> .                    |
|                                        | <a href="#">Durable medical equipment</a> | 15% <a href="#">coinsurance</a> after deductible | Not covered                                      | Failure to obtain pre-authorization may result in reduced or no coverage. Includes 1 wig following cancer treatment.                                                                                      |
|                                        | <a href="#">Hospice services</a>          | 15% <a href="#">coinsurance</a> after deductible | 35% <a href="#">coinsurance</a> after deductible | Failure to obtain pre-authorization may result in reduced or no coverage.                                                                                                                                 |
| If your child needs dental or eye care | Eye exam                                  | Not covered                                      | Not covered                                      | -----none-----                                                                                                                                                                                            |
|                                        | Glasses                                   | Not covered                                      | Not covered                                      |                                                                                                                                                                                                           |
|                                        | Dental check-up                           | Not covered                                      | Not covered                                      | -----none-----                                                                                                                                                                                            |

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://www.anthem.com/cuhealthplan>.

## Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Private-duty nursing
- Weight loss programs
- Cosmetic surgery
- Long-term care
- Routine foot care unless you have been diagnosed with diabetes
- Routine vision exam
- Dental care (adult)
- Preauthorization - You may have to pay for all or a portion of any test, equipment, service or procedure that is not preauthorized. To find out which services require Preauthorization and to be sure that Preauthorization has been given, you may contact us.

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- Acupuncture (20 visit maximum)
- Most coverage provided outside the United States [www.bcbsglobalcore.com](http://www.bcbsglobalcore.com)
- Bariatric surgery
- Hearing Aids (1 pair/5 years)
- Chiropractic care (20 visit maximum)
- Infertility treatment

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at (866) 444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, 700 Broadway, Mail Stop CO0104-0430, Denver, CO 80273

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform)

Division of Insurance, ICARE Section, 1560 Broadway, Suite 850, Denver, Colorado 80202, (303) 894-7490

\* For more information about limitations and exceptions, see [plan](#) or policy document at <https://www.anthem.com/cuhealthplan>.

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

---

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

---

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

|                                                                 |         |
|-----------------------------------------------------------------|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$1,700 |
| ■ <a href="#">Specialist coinsurance</a>                        | 15%     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 15%     |
| ■ Other <a href="#">coinsurance</a>                             | 15%     |

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                                 |          |
|---------------------------------|----------|
| Total Example Cost              | \$12,840 |
| In this example, Peg would pay: |          |
| <i>Cost Sharing</i>             |          |
| <a href="#">Deductibles</a>     | \$1,700  |
| <a href="#">Copayments</a>      | \$0      |
| <a href="#">Coinsurance</a>     | \$1,671  |
| <i>What isn't covered</i>       |          |
| Limits or exclusions            | \$0      |
| The total Peg would pay is      | \$3,371  |

### Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

|                                                                 |         |
|-----------------------------------------------------------------|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$1,700 |
| ■ <a href="#">PCP coinsurance</a>                               | 15%     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 15%     |
| ■ Other <a href="#">coinsurance</a>                             | 15%     |

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                                 |         |
|---------------------------------|---------|
| Total Example Cost              | \$7,460 |
| In this example, Joe would pay: |         |
| <i>Cost Sharing</i>             |         |
| <a href="#">Deductibles</a>     | \$1,700 |
| <a href="#">Copayments</a>      | \$0     |
| <a href="#">Coinsurance</a>     | \$864   |
| <i>What isn't covered</i>       |         |
| Limits or exclusions            | \$0     |
| The total Joe would pay is      | \$2,564 |

### Mia's Simple Fracture (in-network emergency room visit and follow up care)

|                                                                 |         |
|-----------------------------------------------------------------|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$1,700 |
| ■ <a href="#">Specialist coinsurance</a>                        | 15%     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 15%     |
| ■ Other <a href="#">coinsurance</a>                             | 15%     |

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                                 |         |
|---------------------------------|---------|
| Total Example Cost              | \$2,010 |
| In this example, Mia would pay: |         |
| <i>Cost Sharing</i>             |         |
| <a href="#">Deductibles</a>     | \$1,700 |
| <a href="#">Copayments</a>      | \$0     |
| <a href="#">Coinsurance</a>     | \$47    |
| <i>What isn't covered</i>       |         |
| Limits or exclusions            | \$0     |
| The total Mia would pay is      | \$1,747 |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (800) 735-6072

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 735-6072 (800).

**Bassa (Bàsɔ̀ Wùdù):** M̃ d̃yì d̃yì-diè-d̃ɛ̀ b̃ɛ̀ b̃ɛ̀d̃ɛ̀ bá c̃éè-d̃ɛ̀ ñià k̃ɛ̀ d̃yí ní, ɔ̀ mò ñi d̃yí-b̃ɛ̀d̃ɛ̀n-d̃ɛ̀ b̃ɛ̀ m̃ k̃é gbo-kpá-kpá k̃é b̃ɛ̀ kp̃ɔ̀ d̃ɛ̀ m̃ b̃iɖí-wùdùũn b̃ó pídyì. B̃ɛ̀ m̃ k̃é wuɖu-zìin-nyɛ̀ d̃ò gbo wùdù k̃ɛ̀, d̃á (800) 735-6072.

Burmese (မြန်မာ): ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန်း (800) 735-6072 သို့ ခေါ်ဆိုပါ။

**Dinka (Dinka):** Na nŋ thiēc nē ke de yā thorē, ke yin nŋ loŋ bē yi kuony ku wēr alēu bē gēer yic yin ne thoŋ du ke cin wēu tāāuē ke piny. Te kōr yin ba jam wēnē ran ye thok geryic, ke yin cōl (800) 735-6072.

**Farsi** (فارسی): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینه‌ای به زبان مادری‌تان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 735-6072 (800) تماس بگیرید.

**French (Français) :** Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (800) 735-6072.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (800) 735-6072.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (800) 735-6072.

**Gujarati (ગુજરાતી):** જો આ અંગે આપને કોઈપણ દશનો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને મોહતી મેળવવાનો તમને અહિંકાર

છે. દુભાહયા સાથે વાત કરવા માટે, કોલ કરો (800) 735-6072.

**Haitian Creole (Kreyòl Ayisyen):** Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (800) 735-6072.

**Hindi (हिंदी):** अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है।  
दुभाषिये से बात करने के लिए, कॉल करें (800) 735-6072 ।

**Hmong (White Hmong):** Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (800) 735-6072.

**Igbo (Igbo):** *O bụr u na i nwere ajuju o bula* gbasara akwukwo a, *i nwere ikike inweta enyemaka na ozi n'asusu gi na akwughị ugwo o bula*. Ka *gi na okowa okwu kwuo okwu, kpoo* (800) 735-6072.

**Ilokano (Ilokano):** Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (800) 735-6072.

**Indonesian (Bahasa Indonesia):** Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (800) 735-6072.

**Italian (Italiano):** In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (800) 735-6072

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(800) 735-6072 にお電話ください。

**Khmer (ខ្មែរ):** បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។  
ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ (800) 735-6072 ។

**Kirundi (Kirundi):** Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata giciro. Kugira uvugishe umusemuzi, akura (800) 735-6072.

**Korean (한국어):** 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (800) 735-6072 로 문의하십시오.

**Lao (ພາສາລາວ):** ຖ້າທ່ານມີຄໍາຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ.  
ເພື່ອໂອ້ນລັກກັບລ່າມແປພາສາ, ໃຫ້ໂທຫາ (800) 735-6072.

**Navajo (Diné):** Dii naaltsoos biká'ígíí lahgo bina'ídiłkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehjĩ bee nił hodoonih t'áadoo bááh ilínígóó.  
Ata' halne'ígíí la' bich'í' hadeesdzih nínízingo kojĩ' hodiilnih (800) 735-6072.

**Nepali (नेपाली):** यदि यो कागजातबारे तपाईंसँग केही प्रश्नहरू छन् भने, आफ्नै भाषामा निःशुल्क सहयोग तथा जानकारी प्राप्त गर्न पाउने हक तपाईंसँग छ।  
दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस्(800) 735-6072

**Oromo (Oromifaa):** Sanadi kanaa wajiin walqabaate gaffi kamiyyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (800) 735-6072 bilbilla.

**Pennsylvania Dutch (Deutsch):** Wann du Frooge iwwer selle Document hoscht, du hoscht die Recht um Hilfe un Information zu grieve in dei Schprooch mitaus Koscht. Um mit en Iwwersetze zu schwetze, ruff (800) 735-6072 aa.

**Polish (polski):** W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer (800) 735-6072.

**Portuguese (Português):** Se tiver quaisquer dúvidas acerca deste documento, tem o direito de solicitar ajuda e informações no seu idioma, sem qualquer custo. Para falar com um intérprete, ligue para (800) 735-6072.

**Punjabi (ਪੰਜਾਬੀ):** ਜੇ ਤੁਹਾਡੇ ਇਸ ਦਸਤਾਵੇਜ਼ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹੁੰਦੇ ਹਨ ਤਾਂ ਤੁਹਾਡੇ ਕੋਲ ਮੁਫਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੁੰਦਾ ਹੈ। ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ, (800) 735-6072 ਤੇ ਕਾਲ ਕਰੋ।

**Romanian (Română):** Dacă aveți întrebări referitoare la acest document, aveți dreptul să primiți ajutor și informații în limba dumneavoastră în mod gratuit. Pentru a vă adresa unui interpret, contactați telefonic (800) 735-6072.

**Russian (Русский):** Если у вас есть какие-либо вопросы в отношении данного документа, вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (800) 735-6072.

**Samoan (Samoa):** Afai e iai ni ou fesili e uiga i lenei tusi, e iai lou 'aia e maua se fesoasoani ma faamatalaga i lou lava gagana e aunoa ma se totogi. Ina ia talanoa i se tagata faaliliu, vili (800) 735-6072.

**Serbian (Srpski):** Ukoliko imate bilo kakvih pitanja u vezi sa ovim dokumentom, imate pravo da dobijete pomoć i informacije na vašem jeziku bez ikakvih troškova. Za razgovor sa prevodiocem, pozovite (800) 735-6072.

**Spanish (Español):** Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (800) 735-6072.

**Tagalog (Tagalog):** Kung mayroon kang anumang katanungan tungkol sa dokumentong ito, may karapatan kang humingi ng tulong at impormasyon sa iyong wika nang walang bayad. Makipag-usap sa isang tagapagpaliwanag, tawagan ang (800) 735-6072.

**Thai (ไทย):** หากท่านมีคำถามใดๆ เกี่ยวกับเอกสารฉบับนี้ นมสททจะได้ ความช่วยเหลือและขอมลในภาษาของท่านโดยไม่ค่าใช้จ่าย โดยโทร ๖๖๖

(800) 735-6072 เพื่อดูคยภลาม

**Ukrainian (Українська):** якщо у вас виникають запитання з приводу цього документа, ви маєте право безкоштовно отримати допомогу й інформацію вашою рідною мовою. Щоб отримати послуги перекладача, зателефонуйте за номером: (800) 735-6072.

**Urdu (اردو):** اگر اس دستاویز کے بارے میں آپ کا کوئی سوال ہے، تو آپ کو مدد اور اپنی زبان میں مفت معلومات حاصل کرنے کا حق حاصل ہے۔ کسی مترجم سے بات کرنے کے لئے، (800) 735-6072 پر کال کریں۔

**Vietnamese (Tiếng Việt):** Nếu quý vị có bất kỳ thắc mắc nào về tài liệu này, quý vị có quyền nhận sự trợ giúp và thông tin bằng ngôn ngữ của quý vị hoàn toàn miễn phí. Để trao đổi với một thông dịch viên, hãy gọi (800) 735-6072.

**(Yiddish) (אידיש):** אויב איר האט שאלות וועגן דעם דאקומענט, האט איר די רעכט צו באקומען דעם אינפארמאציע אין אייער שפראך אהן קיין פרייז. צו רעדן צו אן איבערזעצער, רופט (800) 735-6072.

**Yoruba (Yorùbá):** Tí o bá ní èyikéyí ibèrè nípá àkòsílẹ̀ yí, o ní ètò láti gba ìrànwo àti iwífún ní èdè rẹ lófèfẹ̀. Bá wa ògbùfọ̀ kan sọrọ̀, pe (800) 735-6072.

## **It's important we treat you fairly**

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.